

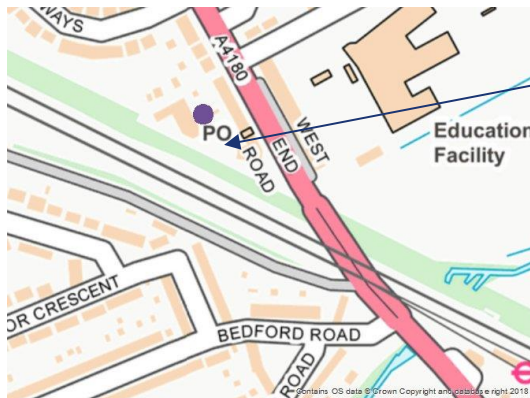
# Ground investigations at rear of Bell Close, Ruislip Gardens

February 2019 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. As part of developing the route design of the HS2 high-speed railway, we are carrying out further ground investigation surveys in your area. The results will build on the information we already have from work done in 2017, helping us get a better understanding of the ground conditions and underground building foundations.

## What are we doing?

We will be carrying out ground investigations work next to Tyres at Terry's garage at the rear of Bell Close, Ruislip Gardens, from week commencing 11 March for 4 weeks. This will involve drilling down into small sections of the ground and equipment will be installed below a secure cap that will allow us to assess the foundations of the building and the surrounding area. The approximate location of the survey is shown below.



Approximate location of the ground investigation work

There will be some noise during the hours listed in the panel to the right; the site will be surrounded by protective barriers and acoustic screens to help reduce this. We will make the working area as small as possible without compromising safety. Pedestrian access will be possible at all times during the works. These dates may change due to unforeseen circumstances. We will keep you informed about any changes. To sign up for news alerts please visit [hs2inhillingdon.commonplace.is](http://hs2inhillingdon.commonplace.is)

**If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

## Notification



### Duration of works

From week beginning from 11 March for four weeks

Working hours are from 8am to 6pm, Mondays to Fridays, and 8am to 1pm Saturdays if needed

We may be on site for an hour before the start and/or end of each shift

### What to expect

Sites secured with barriers and acoustic screens to help reduce noise

Drilling equipment and mobile units on site

As part of testing activity, the generator might need to run for period during these works

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2.commonplace.is](http://www.hs2.commonplace.is)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>